



Student Handbook Junior Programme

DCU International
Academy

Before You Leave Home

Before you leave home to come to Ireland it is important that you make sure that all of your travel documents, course information and accommodation details are in order. You should make sure that you have a valid passport and that you have obtained a visa to come to Ireland (if you require a visa).

If you are staying at a DCU Host Family or at DCU Campus Apartments, we will send you accommodation confirmation details at least one week before your course starts.



Many students like to research the location of their accommodation with Google Maps and Google Street View before their arrival in Ireland. It is also a good idea to email your Host Family before you arrive in order to introduce yourself and tell them your arrival time.

If you are coming from a non-Euro Currency country, you should arrange EURO Currency before you leave home. This can be done at your local bank or Bureau de Change.

Checklist ✓

- Have I obtained EURO Currency?
- Have I got my passport?
- Have I applied for a visa to Ireland? (if required)
- Have I packed enough warm clothes?
- Have I checked what the weather is like in Ireland?
- Have I packed a notebook and stationery?
- Have I printed a copy of my DCU Documents to show to Irish Immigration?

Arrival at Dublin Airport

Dublin Airport has two terminals – Terminal 1 and Terminal 2. Depending on where your flight comes from you will arrive to either T1 or T2.

After you have landed at Dublin Airport you will enter the Irish Immigration department. There are two different queues for immigration – E.U. citizens and non-E.U. citizens. Make sure you join the correct one.



When you arrive at Dublin Airport, you might need to show the following documents to Irish Immigration:

- A valid passport.
- Visa to Ireland (if required).
- Course confirmation documents from DCU.
- Details of your accommodation.
- Other information*.

*Students from certain countries will be required to produce additional documents.

Transfer from Dublin Airport



Students will be met by a DCU staff member in the Arrivals Area at Dublin Airport. The staff member will be wearing a blue DCU branded shirt and holding a DCU sign. A private coach will transport students from Dublin Airport to DCU or Student Residence.

Travel time from Dublin Airport to DCU is 15 to 20 minutes.

Host Family Accommodation

If you are staying at Host Family accommodation, you will receive the details of your Host Family by email from us no less than 7 days before your arrival. When you receive the details of your Host Family please email the family to introduce yourself.

At your Host Family, you will receive breakfast, packed lunch* and dinner every day. Your Host Family will help you settle into Ireland and will be happy to answer any questions that you have and offer any advice that you need.



Public Transport

Please note that DCU daily trips and social activities are taken by public bus. Some weekend trips may be taken by private coach*. Journey time to Dublin city centre is approximately 40 minutes from DCU.

A LEAP Card is highly recommended to assist with your travel needs while studying at DCU.

In the event that you do not have a LEAP Card, Dublin Bus accepts payment by coins only.

For further information about bus stops and routes, check <https://www.transportforireland.ie/> or download the Transport for Ireland app on your smartphone.

Internet Access and Mobile Phones

WiFi Availability - DCU has free WiFi for guests: "DCU-guest-WiFi". There is no password required to log in.

Mobile Phones - Prepaid international call cards for international calls charge your mobile phone at a local rate. This is cheaper than making a direct international call from your mobile. If you are from an EU country, there are no additional roaming charges. Communication apps like Skype or WhatsApp are useful, because you will have free WIFI on Campus and in your accommodation.

Health & Safety

Fire Safety – Class buildings

On hearing the alarm:

- Leave the building IMMEDIATELY using the NEAREST fire exit.
- Do not run/ Do not use the lift and do not stop to collect personal belongings

- Assemble at the nearest assembly point, let DCU Security know if any of your students are missing
- Do not re-enter until given all clear

On discovering a fire:

- Break alarm 'Break Glass' unit
- Leave the building immediately and proceed to the assembly point
- At the assembly point let DCU Security know if any of your students are missing

Accidents / First Aid Assistance:

- There are 50 qualified first aid providers on Campus
- First Aid providers are based in all buildings during office hours
- Look for the first aid box in the foyer of campus buildings.

Hospitals/Medical:

- Mater Misericordiae University Hospital
Eccles Street, Dublin 7, Ireland +353 1 803 2000
- Beaumont Hospital
Beaumont Road, Dublin 9, Ireland +353 1 809 3000
- Local Doctor
123 Ballymun Road, Dublin 9, Ireland +353 1 837 8194

Dentists:

- Molloy's Dental
222 Swords Road, Dublin 9, Ireland +353 1 862 1877
- Local Dentist
123 Ballymun Road, Dublin 9, Ireland +353 1 837 1144

Pharmacy:

- Pharmhealth Integrative Pharmacy
Dublin City University, Dublin 9 +353 1 700 6080

Irish Police / Ambulance / Fire Services: 999 / 112

Irish Tourist Assistance Service:

Free nationwide service offering support and assistance to visitors to Ireland who become victims of crime while visiting Ireland 1890 365 700.

Crime Victims Helpline: 1850 211 407 (www.itas.ie)

